

Membership Application Form

| <u> Membersinp</u> | / (ppiico | ···· | <u> </u> | |
|---------------------------------------|------------------|--------------|---------------|-------------------------|
| COMPANY CONTACT INFOR | MATION: | | | |
| Company Name | | | | |
| Address | | | | |
| City | | | State / Provi | ince |
| Zip Code / Postal Code | | | Country | |
| Office Phone # | [country code] - | - [area code | e] – number | · |
| Email Address | | | | |
| Company Web Site | www. | | | |
| Referred to MSPA for Membership By | | | | |
| PERSONAL CONTACT INFORM | MATION: | | | |
| Primary Contact Name | | | | |
| Designation / Title | | | | |
| Direct Office Phone # | [country]-[area] | -number | Mobile # | [country]-[area]-number |
| Email Address | | | | |
| Secondary Contact Name | | | | |
| Designation / Title | | | | |
| Direct Office Phone # | [country]-[area |]-number | Mobile # | [country]-[area]-number |
| Email Address | | | | |
| COMPANY BUSINESS INFOR | MATION: | | | |
| Primary Business of the Company | | | | |
| Years in Business Since | | | | |
| Years in Mystery Shopping | | | | |
| Total Number of Employee | s | | | |

Total Number of Mystery Shoppers



MYSTERY SHOPPING PROFESSIONALS ASSOCIATION

| BRIEF DESCRIPTION OF THE COMPANY: | | |
|-----------------------------------|--|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

CLIENT REFERENCE:

| N | Company Name | Office Tel Number | Person Name | Email Address |
|---|--------------|-------------------|-------------|---------------|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |

TYPE OF MEMBERSHIP APPLICATION:

| Membership | Annual Membership Fee / Year | Type "X" to Select |
|---|------------------------------------|--------------------------|
| Regular Membership | | |
| Membership is for Mystery Shopping Provider Companies with full membership rights. | US\$300.00 Per Year | |
| Additional Membership | | |
| Membership is for an additional Branch Office of the Regular member company of the same region or of another region. | U\$\$200.00 Per | |
| Regular Member Co Name: | Year | |
| MSPA Region : | | |
| Associate Membership | | |
| Membership is for a company that is currently involved in the business as a sub-contractor, fieldwork agency, BPO agency, technology vendor, training company, HR agency, or other supporting trade company. | US\$300.00 Per Year | |
| Candidate Membership | | |
| Membership is for Mystery Shopping Provider Companies with HQ office in the Asia Pacific and operate within or outside the Asia Pacific Region, have not been in business for two years and therefore do not meet the Criteria for Full Membership. | US\$200 Per Year | |
| Joining Fee (Not applicable for timely annual renewals) | 1100100 | |
| One-time joining fee for new members in the first year of membership | US\$100 | X |

MYSTERY SHOPPING PROFESSIONALS ASSOCIATION

WHICH OF THE FOLLOWING SERVICES DOES YOUR COMPANY PROVIDE?

| Type "X" to Select | Description |
|--------------------------|--|
| | Business / Management Consulting |
| | Customer Satisfaction Measurement |
| | Editing / BPO / Fieldwork only |
| | Employee Satisfaction Measurement |
| | Integrity Evaluation |
| | Merchandise & Price Audit |
| | Mystery Shopping - General |
| | Mystery Shopping with Audio / Video Recording |

| Type "x" to Select | Description |
|--------------------------|---|
| | Online Research |
| | Operational Audit |
| | Other Quantitative Research |
| | Qualitative Research (FGD / In-depth Interview) |
| | Technology / Solution Provider only |
| | Training & Coaching |
| | Others (Specify): |
| | Others (Specify): |

WHICH OF THE FOLLOWING INDUSTRIES DOES YOUR COMPANY SERVE?

| Type "X" to Select | Description |
|--------------------------|--|
| | Accommodation and Food Services |
| | Administrative and Support services |
| | Agriculture, Forestry and Fishing |
| | Arts and Recreation Services |
| | Construction |
| | Education and Training |
| | Electricity, Gas, Water and Waste Services |
| | Financial and Insurance Services |

| Type "x" to Select | Description |
|--------------------|--|
| | Health Care and Social Assistance |
| | Information Media and Telecommunication |
| | Manufacturing |
| | Professional, Scientific and Technical Services |
| | Public Administration / Government, and Safety |
| | Rental, Hiring and Real Estate Services |
| | Retail & Wholesale Trade |
| | Transport, Postal and Warehousing |

NAME THE COUNTRIES YOUR COMPANY DOES BUSINESS IN:

| No | Country | Region |
|----|---------|--------|
| 1 | | |
| 2 | | |
| 3 | | |

| No | Country | Region |
|----|---------|--------|
| 4 | | |
| 5 | | |
| 6 | | |



MYSTERY SHOPPING PROFESSIONALS ASSOCIATION

MEMBERSHIP CRITERIA:

Membership applications are welcome from any company meeting criteria outlined below.

All membership applications will be checked, references sought, and once the criteria are met, and upon payment of membership dues, applicants will be accepted according to the membership class approved.

| No | Membership | Criteria & Submission of Document |
|----|--------------------------|---|
| 1 | Regular Membership | At least two-year trading as a Mystery Shopping Provider in Asia Pacific Region A reputation for excellence in operation Agree to abide by and apply the MSPA Code of Professional Ethics And Professional Standards Present an official proof of business existence i.e., Articles of Incorporation, business license, business address and contact details, etc.) Provide 3 client references Present a document showing the names of directors issued by the relevant authority |
| 2 | Additional Membership | Present an official payment receipt and membership issued by another MSPA chapter |
| 3 | Associate Membership | Agree to abide by and apply the MSPA Code of Professional Ethics and Professional Standards Present an official proof of business existence i.e., articles of Incorporation, business license, business address and contact details, etc.) Present a document showing the names of directors issued by the relevant authority. |
| 4 | Candidate Membership | Agree to abide by and apply the MSPA Code of Professional Ethics and Professional Standards Present an official proof of business existence i.e., articles of Incorporation, business license, business address and contact details, etc.) Provide 2 client references Present a document showing the names of directors issued by the relevant authority |

PAYMENT:

Once your Membership has been approved, an Invoice will be presented based on the options selected. The process will also request further information to facilitate your company's inclusion on the MSPA-AP website.

MEMBERSHIP AGREEMENT & ACCEPTANCE:

All Membership is subject to approval by the Membership Committee and acceptance by the Board. This application for membership in The Mystery Shopping Professionals Association, Asia Pacific (MSPA-AP) is an agreement between the applicant and MSPA-AP that the applicant will adhere to Professional Ethics & Standards set forth by the association. (Please see Ethics & Standards statement by opening the hyperlink provided).

Email the completed form to mspa-ap@mysteryshop.org

Executive Manager, MSPA-AP

Mystery Shopping Professionals Association–Asia Pacific

Phone: +91 9811083321